STUDENT AFFAIRS ANNUAL REPORT DATA 04-05

Department Name  Center for Counseling, Learning and Testing

Location  206 Wilder Tower

Phone Number  678-2067

Web Site  http://www.people.memphis.edu/%7Eaetcpu/

Department Annual Report web link  N/A

Director Name  Carl Gillylen, Psy.D.

Director Email  cgillyln@memphis.edu

Number of Full-Time Staff  21

Mission

The Center for Counseling, Learning and Testing (CCLT) supports the University’s mission and campus learning by providing students with services that promote and enhance students’ development in the areas of emotional stability, academic competence, life-learning skills, and effective decision-making skills. This is accomplished through the provision of high quality counseling, consultation, crisis intervention, learning assistance, proactive outreach, training and supervision, and assessment and testing services through the Center’s component areas: the Career and Psychological Counseling Center, the Educational Support Program, the Testing Center, and the American Psychological Association Approved Internship.

Major departments/functions/offices/responsibilities - brief listing

Career and Psychological Counseling Center
-Provides confidential individual, couples, family, and group counseling to students and their
families (when issues involve the student). When necessary, psychiatric referrals are provided.

Educational Support Program.
- Provides academic programs and services for all University of Memphis students who are currently enrolled in courses at UofM, for which help is requested.

Testing Center.
- Provides comprehensive assessment services for the University of Memphis, as well as the mid-south community.

3 main departmental goals and related accomplishments/results for 04-05

Goal #1
Increase student awareness of services provided through career counseling, educational assistance, psychological counseling, and testing services

Results/Accomplishments #1A
Over 879 student and staff contacts were made through various presentations on a number of psychological issues by the Career and Psychological Counseling Center staff

Goal #2
Improve students' tools and skills needed to function satisfactorily in academics, social skills, life functioning, and career development.

Results/Accomplishments #2
Accomplish through seminars, group counseling and presentations.

Goal #3
Promote knowledge of mental health disorders and positive coping skills.

Results/Accomplishments #3A
Still in Progress.

Up to 3 student learning objectives and outcomes for 04-05

Student learning objective #1
Students will recognize the department's new name, Center for Counseling, Learning and Testing, and counseling's new name, Career and psychological Counseling Center.

Outcome #1
Outcomes will be evaluated after Fall Semester 2005 and Spring Semester 2006

Student learning objective #2
Students will increase their knowledge and skills related to career exploration and career choice.
Outcome #2
Career Encounters Program started and involved 56 registeres sponsors across 10 industries.

Student learning objective #3
Student will analyze issues related to cultural sensitivity.

Outcome #3
Co-sponsored the Second Annual Multicultural Festival, in collaboration with the Minority Affairs Office.  

3 main bragging points for department - Optional

Bragging point #1
During 2004-2005, 457 Hope Scholars used the services of the Educational Support Program's Learning Centers on their own.

Bragging point #2
Launched the Career Encounters Program. This program links University of Memphis students to the greater Memphis business area provided them with the opportunity for unique career exploration experiences before graduation. Fifty-six companies across ten industries were registered sponsors. Thirty-four students were matched.

Bragging point #3
The Center's Multicultural Committee reached across the Campus to students, faculty and staff, and even reached the Memphis community to help complete a diversity quilt.

If applicable, 3 major 04-05 events/programs/etc. with description, attendance info, money raised

Event #1
Third Annual Health Fair, in collaboration with the Student Health Center - 350 contacts.

Event #2
Career and Psychological Counseling Center participated in several National Screening Days: Depression/Anxiety Screening, Eating Disorders Screening, Alcohol and Drug Screening.

Contact summaries for the 04-05 year as applicable - headcount counseling sessions, cases, programs help, students housed, children housed, children cared for, tests administered, interviews hosted, etc.

Career and Psychological Counseling Center:
-1880 hours of individual and couples psychological counseling, with nearly 500 individual students (36% were graduate students)
-Over 117 Outreach presentations and 180 hours of outreach services were provided to over 5430 students and staff
-215 hours of individual career counseling, nearly 200 individual students (50% freshmen and sophomores)

Educational Support Program:
-12,527 student visits to Learning Center (most students visit more than once).

Testing Center:
-The Testing Center provided a variety of tests to over 21,100 test takers. Paper and pencil exams for 10,170 people, ETS Computer-based Testing for 3,106, and other types of computer tests for 7880.

3 Main initiatives for 05-06

Initiative #1
Career Encounters Program has a goal of increasing the community sponsors to 100 and students placements to 200 by Summer 2006.

Initiative #2
Complete the migration from Filemaker Pro to Titanium Schedule.

Initiative #3
Educational Support Program is setting up a database for internet sigh-in and data collection at learning centers.