Department Name  Student Health Services

Location  3770 Desoto Street

Phone Number  678-2287

Web Site  www.people.memphis.edu/health

Department Annual Report web link  N/A

Director Name  Wayne Capooth, M.D.

Director Email  lcapooth@memphis.edu

Number of Full-Time Staff  8

Mission

The mission of the University of Memphis Student Health Services is to provide personalized health services, education, and prevention to a diverse student population to enhance academic achievement, personal growth, and out-of-classroom learning.

Major departments/functions/offices/responsibilities - brief listing

(1) Family Planning Clinic.
(2) State-of-the-Art Digital Radiology (X-RAY).
(3) Laboratory Services.
(4) Wellness and Prevention Programs directed by Health Educator.
(5) A Medical Clinic staffed by Nurses, Nurse Practioners, and a Medical Physician.
3 main departmental goals and related accomplishments/results for 04-05

Goal #1
Provide quality medical services to a diverse student population.

Results/Accomplishments #1A
Student Satisfaction Survey shows that 99.2% of students would use the medical clinic again for their medical problems.

Results/Accomplishments #1B
Ninety-eight percent would recommend the clinic to others.

Goal #2
Provide a clean facility that protects the confidentiality of medical services.

Results/Accomplishments #2
Ninety-nine percent of students responded that the clinic protected their privacy/confidentiality.

Results/Accomplishments #2B
Ninety-nine percent found the Student Health Services facilities were clean.

Goal #3
Provide timely services to enhance student learning by reducing the burden of diseases through effective interventions that will enhance optimal functionality.

Results/Accomplishments #3A
Student Satisfaction Survey shows that 94% of patients were seen by a nurse practitioner or medical doctor within 30 minutes.

Up to 3 student learning objectives and outcomes for 04-05

Student learning objective #1
Students will list four ways to improve their personal physical heal

Outcome #1
Students will be healthier.

Student learning objective #2
Students will demonstrate fewer risk-taking behaviors, e.g. alcohol use, drug use, tobacco use, and unprotected sexual activity.

Outcome #2
Students will reduce unprotected sexual activity, alcohol, tobacco, and drug use, and will use more safety equipment.
Student learning objective #3
Students will make informed health decisions.

Outcome #3
Ninety-seven percent of students reported that the medical staff at the Student Health Services helped them to make informed medical decisions regarding their health and well-being.

3 main bragging points for department - Optional

Bragging point #1
Student Health Fair - about 3,000 students attended. All exhibitors evaluated favorably.

Bragging point #2
Implementing Alcohol Abuse Education Program, CHOICES, in all sections of ACAD 1100 classes for Fall 2005.

Bragging point #3
Peer Educator Group started.

If applicable, 3 major 04-05 events/programs/etc. with description, attendance info, money raised

Event #1
Student Health Fair, September 2004.

The purpose is to acquaint all students with the on-campus and off-campus resources available to maintain or improve their physical, psychological, spiritual, and financial health. About 3,000

Contact summaries for the 04-05 year as applicable - headcount counseling sessions, cases, programs help, students housed, children housed, children cared for, tests administered, interviews hosted, etc.

Student Contacts
Graduate Assistants=about 5,000
Health Educator=about 12,000
Graduate Assistants
Nutrition Educator Individual Counseling=64
Health Education Individual Counseling=6
Nutrition Academic Classes Taught (ACAD 1100)=16
Health Education Academic Classes Taught (ACAD 1100)=2
Nutrition Related Information Tables=30
Health Education Information Tables=30
Health Educator
Academic Classes Taught (Most ACAD 1100 and HSS 1101)=28
Information Tables=34
Programs for residence advisors, Greeks, RSOs=21
Individual Health Counseling=about 60
Interviewed for newspaper (Helmsman and Commercial Appeal)=40 articles
Insight Campus TV Station=4 shows

3 Main initiatives for 05-06

Initiative #1
To upgrade the facilities by adding a digital radiography machine and remodeling the front lobby.

Initiative #2
To continue to provide quality, low cost, and efficient medicine to a diverse student population.

Initiative #3
Document annual improvement in student satisfaction ratings through point-of-service surveys in areas where students interact with staff. Create a culture of caring. Strengthen primary health care and to renew our commitment to serving students through focused program evaluation.