STUDENT AFFAIRS 08-09 ANNUAL REPORT DATA

**IMPORTANT:** Please submit by July 20, 2009 and be sure to read the form instructions. As you prepare this be sure to refer to last year’s annual report and your department’s 2008-09 Planning Document.

Annual report, 2007-08
http://www.memphis.edu/studentaffairs/annualreport0708.htm

Department/Sub-Department Name: CCLT/CPCC (Career & Psyc Couns Ctr)

Location: 214/211 Wilder Tower

Phone Number: 678-2068

Web Site: http://saweb.memphis.edu/cpcc

Department Annual Report web link (if applicable): N/A

Director Name: Robert Maichrowicz

Director Email: rmchrwcz@memphis.edu

Number of Full-Time Staff: 12

1. **What is your BHAG? (CCLT BHAG; N0 BHAG for CPCC):** 95% of Early Intervention Students will re-enroll at this university the semester following their initial contact with the Educational Support Program.

2. Because different departments approach learning objectives in different ways, you can complete this section in one of two ways:

   1. You may list the primary plans and projects you undertook in 2008-09. For each project list outcomes, including at least one student learning outcome, along with assessment data.

   **Goal/Plan:** Continue and diversify collaborations with other departments on campus including academic departments.

   This past year we offered a series of group counseling sessions and workshops for nursing students in the Nursing School focusing on stress and anxiety management.

   Worked extensively with the Athletics Department through providing a series
of 5 workshops relating to Life Skills, Transition Issues, and Conflict management.

**Goal:** Inform students of strategies of conflict resolution and connection to personality type.

Learning Outcomes: Students will name at least two strategies for resolving conflict in response to scenarios. Students will understand how personality types influence conflict resolution strategies and responses.

Assessment: Evaluation form completed by participants at these workshops indicated that 95% were able to satisfy the learning outcomes listed above. Small group participation by members as facilitated by CPCC staff also indicated learning of positive responses to conflict.

3. **Address the reasons for any primary plans and projects in your 2008-09 planning document that were not undertaken or achieved.**

   **N/A**

4. **If applicable, provide detailed utilizations numbers for 08-09 (e.g. counseling sessions, cases, students housed, children cared for, student visits, tests administered, students tutored, interviews hosted, internships posted and filled, etc.)**

   425 Career Assessment Inventories administered; 55 Learning Disorder/ADHD Evaluations; 4,450 counseling sessions; 1040 Intakes; 1,400 different students

5. **Report any additional data that demonstrates how your department supports the persistence and graduation of students.**

   Research study conducted by our center this past semester; purpose was to examine whether students who have utilized psychological counseling at our center (6 or more sessions) have persisted in their pursuit of a degree rather than dropping out. Preliminary results indicate that 82% of the students using our counseling services for six or more sessions have persisted in their degree pursuit and/or graduated. Data still being analyzed regarding the strength of the correlation between number of sessions and persistence and degree attainment.

6. **If your planning document for 08-09 included departmental goals apart from student learning outcomes, please list them and briefly discuss progress made toward each goal, along with any appropriate supporting data. Also address any departures from your plans.**

   **N/A**
7. **List any revenue producing initiatives and results:**

   $6,300 was generated from our Career Assessments

   $7,000 was generated from our Psychological Assessments

8. **Individual staff and student accomplishments:**

   Dr. Jane Clement was nominated for the Administrator of the Year Award.

   Dr. Richard Scott became licensed as a Psychologist/Health Service Provider in TN.

   Dr. Angela Sallie passed the Psychologist Licensure Examination.

9. **Additional bragging points for department – list anything else that top administrators should know about your area:**

   Collaboration with the Athletic Dept. increased over the past year. This was highlighted by 5 presentations that Dr. Clement, Dr. Maichrowicz, and Don English (practicum student) provided for the Life Skills/Transition Program for athletes.

10. **Student quotes from CPCC Services Evaluation Forms:**

   “I am nothing but extremely grateful that you offer this service and that it was available to me when I needed it most.”

   “I feel less likely to hesitate if I feel the need for counseling in the future. My experience was very beneficial and insightful. My counselor had a manner which helped me connect with issues at hand and left me with the tools to utilize my progress outside of our sessions.”

   “Dr. Clement was great. I could not have made it without her help and support.”

11. **Submit any photos that portray your department’s 2008-09 activities by placing them in your O Drive and notifying Rachel of the location.**

    Presently examining photos to determine any appropriate submissions