Annual Report
Division of Student Affairs
2005 - 2006

The University of Memphis
Tigers Rock!

Tigers Rock!

Tigers Rock!
The Division of Student Affairs is pleased to present the 2005-2006 annual report. Student Affairs is centrally concerned with students’ co-curricular activities including student organizations, residence halls, student health and wellness, counseling and career development and so on. Our Division is a strong advocate in helping the University remain student-focused and has developed strategic goals to provide our students with a clearer vision of the connection between their curricular and co-curricular activities while giving them a greater sense of “belonging” to the University. From a focus on the number of programs, speakers and concerts for students, the Division of Student Affairs is making a cultural paradigm shift to a focus on student learning.

With this goal in mind we identified four major initiatives to improve retention:

* New University Center
* Student Leadership Program
* Living Learning Communities
* Student Learning Focus

This report includes the major highlights that occurred in the Division of Student Affairs from Fall, 2005 through Summer, 2006. We have broken the information down into Initiatives, Department Highlights, Collaborations, Community Involvement and Revenue. This year we have chosen to add a section on Student Accomplishments to highlight a few of our exceptional students.

If you would like a more in-depth description of any departments and functions in the Division please visit us on-line at http://saweb.memphis.edu/studentaffairs.
Student Affairs Mission

Student Learning: A continual process of obtaining skills and knowledge that students can integrate and apply in ways that enhance their ability to achieve success and satisfaction in their lives.
Major 2005-2006 Initiatives

University Center

The current University Center closed on November 7, 2006. All offices relocated to other existing campus buildings and all of the meetings, activities, services and offices in the UC have been reassigned to other parts of the campus for almost the next three years. Adult and Commuter Student Services, Commencement, Student Leadership and Involvement, Greek Affairs, Office of Student Activities, Minority Affairs and the Assistant Vice President for Student Affairs/Dean of Students moved to Wilder Tower. Judicial and Ethical Programs moved to Mitchell Hall and the University Center Director’s Office and University Center Scheduling Office including student tickets for community events moved into the renovated Panhellenic Building. The old UC will be demolished and construction on the new University Center will begin during Spring 2007. Construction will take approximately two years. The new $42 million facility with a computer lab, theatre and full-service restaurant will have 169,000 square feet. The grand opening is expected to take place Fall 2009.

New University Center

Student Leadership Program

The Emerging Leaders Program is a comprehensive scholarship program designed to contribute significantly to a balanced, well-rounded college experience. There are 81 students currently in the program and we have graduated 240 students since its inception in 1982. The retention rate for first-year Emerging Leaders students is 94%, and the cumulative grade point average (GPA) for program participants is 3.2. The graduation rate for program participants is also impressive. Of those who started in 2001, 90% graduated in five years.

The possibility to do more remains untapped largely due to the limited number of scholarships that we are able to offer. We are in the process of developing The U of M LEAD Program which will combine existing, enhanced and new educational activities to create a comprehensive leadership program that includes but goes well beyond the current Emerging Leaders Program. The formation of the LEAD Program will allow for an increase of approximately 80 additional scholarships and will allow us to create positive changes and opportunities for all students that will infuse the Mid-South community with more leaders that understand the value of community.
Major 2005-2006 Initiatives

Living Learning Communities

Living Learning Communities at the University of Memphis are unique environments where a student’s success is supported through a residential experience. Each residential community is supported by an academic program or other University Department. We opened three new living learning communities, Engineering, Architecture House and International House (Foreign Languages), in the Carpenter buildings on August 31, 2006. Currently the Architecture Community has 11 students and Foreign Languages has 14 students. All programs exceeded the number of beds allocated and at this time are on target for achieving their goals. West Hall will be expanded and renovated by Fall 2009 to accommodate Living Learning Communities in Honors and at least two other academic communities and will have approximately 460 slots available.

Student Learning Focus

Our Division has defined Student Learning as “a continual process of obtaining skills and knowledge that students can integrate and apply in ways that enhance their ability to achieve success and satisfaction in their lives.” Our approach is consistent with the trend in education with a shift in emphasis from existing to provide instruction to a focal point of existing to produce learning. The primary Student Affairs vision for 2012 will be a continuing focus on student learning and to allocate resources, set priorities, refine our organization and dream our dreams based on a learner-centered culture.
Other New Initiatives in 2005-2006

**Child Care Center**
- Playground was expanded to meet future growth and improve the quality of outside activity for the children
- Held five workshops with twenty-three parents attending. 32% of the parent population served attended which was an approximate increase of 19% over 2004-2005

**Commencement**
- Initiated the first Honorary Doctoral Degree Ceremony as part of the Commencement Ceremony.
- Fall 2005 marked the beginning of dual ceremonies for the December and May commencements.

**Educational Support Program**
- ESP and the Honors Program collaborated on establishing two ESP Internships for Honors Students. The benefits will be reaped by both the Interns and students in the Learning Centers. The interns will receive class credit and a stipend and students in the Learning Centers will receive enhanced quality tutoring.

**Student Leadership and Involvement**
- Partnership formed with the Memphis Rotary Club to provide leadership training to 120 high school juniors in April 2006.

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*Black Scholars Unlimited Scholarship Breakfast*
Other New Initiatives in 2005-2006

Student Affairs Office

- Division Graduate Assistantship positions on Student Affairs web page
- Katrina Open House

For the first time thirty major community leaders from across the city and county were brought together to discuss the development of a comprehensive leadership program.

- 2005-2006 was the first year for a collaborative effort between Academic Affairs and the Division of Student Affairs to host the eighteenth annual Memphis in May Student Affairs Conference. Registration was at an all time high and registration was closed early. Dr. Vincent Tinto, Distinguished University Professor, Syracuse University and Chair of Higher Education, was the keynote speaker.

Student Disability Services

- Reinstated participation in the Workforce Recruitment Program, a nationwide program co-sponsored by the Office of Disability Employment Policy, the U.S. Department of Labor, and the U.S. Department of Defense, designed to provide employment opportunities in the federal and private sectors for qualified college students with disabilities.

- Established a Student Advisory Panel to serve as advisors on issues relating to disability access on campus and to find means to promote greater understanding of disability on the University campus.

Student Health Services

- Developed a new blog devoted entirely to Avian Influenza Virus
- Upgraded health facilities to include digital radiography
Department Highlights

Adult and Commuter Student Services

- First Commuter Student Association was formed. The CSA hosted commuter student issue forums with administrators.

- Computer training seminars were offered for the first time to Adult and Commuter Students through a collaborative effort between the Advanced Learning Center and Adult and Commuter Student Services.

- Back to School Splash—ACSS offered bottled water, commuter student buttons and information to commuter students near major parking areas located on Zach Curlin and Walker to promote the office of Adult and Commuter Student Services.

Campus Recreation Intramural Services

- Greater Memphis Association for Quality Level 1 was awarded to Campus Recreation Intramural Services. This delineates enlightened organizations that have begun an initial focus on adopting and applying quality management principles.

Center for Counseling, Learning and Testing

- CPCC staff were involved in the preparation for and participation in two national accrediting organization site visits during 2005-2006. The International Association of Counseling Services (IACS) and the American Psychological Association (APA) visited the Center as part of the reaccreditation process for the Center for Counseling, Learning and Testing and the Predoctoral Internship Program. Both once again received accreditation. The Predoctoral Internship Program has been fully accredited by the American Psychological Association since its inception in 1987.

- Career Encounters Job Shadowing Program formed partnerships with 71 Memphis-area businesses to provide realistic job-site career experiences for University of Memphis students.
Department Highlights

Minority Affairs
- The Black Scholars Breakfast was held on October 28, 2005. The speaker was Judge Betty Thomas-Moore, General Sessions Civil Court, Division 5. This event recognizes African American undergraduates who are recipients of major University and Honors scholarships. Approximately 450 students, family members and university staff attended.

Residence Life
- Began implementing the Housing Master Plan that contains $3.3 million in renovations. As part of the Housing Master Plan additions were made to the Carpenter Complex and the beginning phases of new construction were started at West Hall.
- Hosted the ACUHO-I International Tour with representatives from three countries and four universities.
- Residence Life housed 78 students from the Hurricane Katrina evacuation. The department secured basic essential items needed with housing, developed a New Student Orientation, a process to implement “wellness” checks to enhance success and developed a payment strategy that was fair and accommodating.

Career and Employment Services
- Revised and improved the Career and Employment Services website and publications to provide students with more information regarding career planning, resume/cover letter writing, job listings, internships, job searching, interviewing, career fairs, and eRecruiting.

Student Health Services
- Allergy Testing was made available to faculty and staff with a total of 110 tested.
- Student Health Fair ran for four hours with a total of forty exhibitors and approximately 3,500 attending.

Educational Support Program
- Collaboration between ESP and Honors Program benefited both the Interns and the students. The benefits for the Honors students include class credit and stipend and the students in the ESP Learning Centers reap the benefits of having a high achieving tutor and Honors students leading the weekly Supplemental Instruction study sessions.
Department Highlights

Residence Life / Dining Services /Child Development Center

- The center retained a 3-star rating (highest rating achievable) by the State Department of Human Services based on good ratings from even unannounced on-site evaluations. Through yearly reports and high ratings on on-site evaluations, the center has been accredited by the National Accreditation Commission for Early Care and Education Standards.

Student Activities

- Implemented a new Registered Student Organization website that provides policy guidance, helpful hints, leadership pointers and other resources to leaders of student organizations.
- Created a web page for the Office of Student Activities to give daily updates on current programs and deadlines.

Student Disability Services

- Student Disability Services had one student receive a Ph.D. during 2005-2006. While this is not the first student to receive a Ph.D. Student Disability Services is seeing an increase in students going on to pursue advance degrees.

Student Support Services

- Directly serviced students attending the University of Memphis from hurricane affected areas, through counseling, referrals, advising, advocacy, and financial assistance, specifically awarding $52,000 in grant aid to low-income students from New Orleans and the Gulf region. Of the 160 SSS active participants in Fall 2005, ninety percent enrolled in Spring 2006 indicating persistence toward completion. Eighty-one percent pre-registered for Fall 2006, further indicative of persistence. After completion of the Fall 2005 semester, ninety percent of SSS participants earned a cumulative GPA of 2.0 or better, exceeding minimum requirements for good academic standing.

... An email from an Emerging Leader

“The most effective point I have taken from the Emerging Leaders Program is that I need to look at every door (opportunity) opened to me. I need to take any and every opportunity I can that will help me grow and succeed as a leader. The advisors, directors, and student workers involved with Student Affairs have all had some type of influence on me. I will forever be grateful for the lessons learned while attending the U of M!”
Major Collaborations

**Adult and Commuter Student Services**
- ACSS, Business and Finance and Human Resources partnered to setup a Carpool Channel in the Spectrum Portal.
- In conjunction with the Loewenberg School of Nursing, Campus Intramural and Recreation Services (CRIS) and Student Health Services presented a Fitness and Wellness Fair for Students 40 Years and Older.

**Career and Employment Services**
- CES & College of Education hosted the Education Fair.
- Collaborated with Christian Brothers University and University of Memphis Graduate School to host the Graduate and Professional School Information Fair.
- Collaborated with Alumni Affairs to host the Science, Mathematics, Engineering, and Technology Fair (30 employers, 300 students) and Academic Affairs to host the Career and Internship Expo and coordinate the internship initiative.

**Child Development Center**
- Partnered with the College of Education for student observations and internships.
- Partnered with Adult and Commuter Student Services on programs for parents.

**Minority Affairs**
- Collaborated with the Friends of the Memphis Shelby County Public Library to bring well-known writer and photographer Ernest Withers to campus

**Student Health Services**
- Medical Director gave class instruction to the School of Nursing on suturing and radiology.

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“I have learned that the department of Student Affairs has a large impact on the university’s sense of self. I feel that this particular department is the heart of the university and truly affects all students’ perception of our campus community.”

- Undergraduate Student
Community Involvement

Up Til Dawn
- Raised $129,078.35 for St. Jude's Children’s Hospital exceeding last year’s total which was $120,000

Emerging Leaders
- Senior Emerging Leaders class participated in a Spring semester service project with South Park Elementary that included tutoring and supporting programs in place at the school

Alternative Spring Break
- Eighteen students provided hurricane relief in Bay St. Louis and Waveland, MS
- Completed 690 hours of service in five days

Minority Student Leadership Retreat
- Memphis Convention and Visitors Bureau, Memphis Chamber of Commerce, and Alumni partnered with Minority Affairs to host the retreat

Psychological and Career Counseling
- Predoctoral interns provided counseling and other psychological services through their involvement with the Shelby County Employee Assistance Program

What Students Learn in Student Affairs:
- About Cultures and Diversity
- Teamwork
- Empathy
- Networking Opportunities
- Assertiveness and Limit-Setting
- Conflict Management
- To Step Out of Their Comfort Zone

University of Memphis students receiving the Program of the Year Award from St. Jude
Revenue Production

**Adult and Commuter Student Services**
- Off Camus Housing & Child Care Information Fair - $5,200

**Campus Recreation and Intramural Services**
- Memphis Tigers Swim Team generated $16,928 in monthly fees & swim meet fees. The Memphis Tiger Swim Team renegotiated a three year contract which will successively increase monthly fees each year to $1,000, $1,200 and $1,500 per month.
- Early Bird Swim - $18,378
- US Open National Racquetball Championship - $825 in revenue

**Commencement**
- Diploma Reorders generated approximately $2,500 @ $20 per order

**Career and Employment Services**
- Career and Internship Expo generated $10,307 in revenue
- Graduate and Professional School Information Fair - $7,939
- Education Fair – $2,490
- Science, Mathematics, Engineering, and Technology Fair - $628

**Dining Services**
- Dining sales increased to exceed the minimum commission guarantees by approximately $80,000.
- Sales exceeded $4.3 million (24% increase) in 2005-06.
- Sales increased in FedEx Institute and Theater Kiosk by 50% in three years

**Minority Affairs**
- Minority Student Leadership Retreat Fund generated $4,450 from donations from University of Memphis alumni
- Arthur Holmon Scholarship received $759 in donations

**Residence Life**
- Southern Placement Exchange generated over $200,000 in revenues in three years.
- Conference Housing generated $394,916.87 in housing revenue, approximately $74,552 in additional meal charges, $616,000 in cable and phone sales, $900,000 in meal plan sales

**Student Affairs**
- Donald K. Carson Leadership Scholarship received $6,016 in donations
Revenue Production

**What Students Learn in Student Affairs:**
- Better Study Habits
- Insight on Career Opportunities
- Professionalism
- How to Prepare for Interviews
- Organizational Skills
- Health and Fitness
- Hard Work Pays Off in the Long Run
- Respect

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**Testing Center**
- Participation in GRE pilot testing program generated $1,450
- Adding two national paper and pencil tests generated approximately $300

**University Center – Total Revenue Generated $24,687.26**
- Student Organizations – $2,119.63
- University Departments - $3,068.50
- Game Room (Video) - $4,129.63  Game Room (Pool) - $6,608.50
- External Entities - $8,381
- Locker Sales - $380

**Rose Theatre – Total Revenue Generated $25,620.25**
- Student Organizations - $5,572
- University Departments - $2,894
- External Entities – $17,154.25
Student Accomplishments

- Nykesha White, Office Associate in Testing, is working on a Master’s Degree in Community Agency Counseling at the U of M. She participated in the Study Abroad Program and visited England where she was fortunate to visit the Houses of Parliament, Oxford University, Cambridge University, Wimbledon, Stonehenge and Buckingham Palace.

- Laurie Yeargin, 2006 graduate and Up Til’ Dawn Executive Director, received an award from Fifty Memphis Women Who Make a Difference.

- Papa I. N’diaye, of Senegal, was the first International Student recipient of the highly selective Meyer’s Family Scholarship, a privately funded scholarship and internship opportunity for undergraduate Business Majors.

- Raomona Popescu from Romania was invited to play with the Memphis Symphony.

- Pi Beta Phi sorority was named a Pi Level Chapter of Excellence by the Pi Beta Phi Grand Council.

- Epsilon Kappa chapter of Sigma Chi International Fraternity received the Peterson Award for the third straight year.

- Mark King was selected as the Region IV Vice President for the Southeastern Interfraternity Conference.

- Morgan Crenshaw was selected as one of six Conference Coordinators for the Southeastern Panhellenic Association.

- David Dick of Canada and Nicolae (Nick) Balu of Romania were invited for repeat performances with the Arkansas Symphony, Little Rock.

- Nine students went to Ghana with Dr. Laumann, Assistant Professor of History and one student traveled to Costa Rica with the Study Abroad Program.

- Pavan Karnam from India, former Indian Student Association President and current U of M student, has been brought on board for a Defense Department grant that the University won to study language acquisition and artificial intelligence.
Snapshots

Campus Recreation Intramural Services
- Approximately 300,000 visits during 2005-2006 to the center (46% of all full-time students/36% of all faculty/staff used the recreation center at least once)
- Faculty/Staff memberships have increased 62% since 2000

Greek Affairs and Student Leadership
- Frosh Camp 2005: 402 Freshmen attended
- 20 Leadership Skills Workshops were offered and 10 local speakers
- Current Greek Students: 802

Judicial and Ethical Programs
- Total Cases: 183
- Total Summary Discipline Referrals: 70
- 19 of 70 students requested a hearing before the Academic Integrity Committee
- 15 students completed the Glatt Plagiarism Tutorial

Minority Affairs
- Forty-two student leaders attended the Southwestern Black Student Leadership Conference
- Approximately 3,000 attended Black History Month events

Residence Life
- Manages 900,000 square feet of buildings and $9.2 million in resources
- Approximately 330 students participating in Living Learning Communities
- Technical support is provided to 2,538 potential users via the Res-Net Support Staff
- Sponsored more than 600 programs with 4,618 students in attendance:
  * 126 Personal Development programs
  * 115 Academic Development programs
  * 150 Community Development programs
- Hosted Southern Placement Exchange – 85 universities from 26 states participated

Child Development Center
- Children cared for: 89 during Fall semester, 93 during Spring semester
- Maintained 3 Star rating from Department of Human Services

Dining Services
- Operates six dining facilities in six buildings
- Sold 800+ meal plans for Fall, 2005. Approximately 100% increase in three years
- Sales: $4.3 million (20% increase over prior year sales of $3.5 million)
- Partnered with the University distributing $50,000 in catering funds for 40+ programs
Snapshots

Student Activities
- SAC event attendance: 12,096
- Registered Student Organizations: 176 (120 served with Operational Assistance)
- Organizations served with Co-Sponsorship: 27
- Community Service Project Participants: 467
- Operational Assistance Requests: 341
- Alternative Spring Break Participation: 18 with a total of 690 hours of service in five days provided to hurricane relief in Bay St. Louis and Waveland, MS

University Center
- Events Scheduled: 3,662
  - Student Organizations: 1,640
  - Administrative Departments: 985
  - Academic Departments/Colleges: 801
  - Off-Campus Events: 236
- Income Generated: $24,687.26

Rose Theatre
- Total Events Scheduled: 1,558
  - Student Organizations: 482
  - Administrative Departments: 407
  - Academic Departments/Colleges: 303
  - External Groups: 366
- 92% of tickets purchased were sold or distributed to students

Career and Employment Services
- On Campus Interviews: 64 companies a year for recruiting purposes
- Number of Students Completing on-campus interviews: 837
- Attendance:
  - Lunch and Learn: 317 students in attendance
  - Graduate and Professional School Information Fair: 175 students attended with 99 graduate and professional schools participating
  - Education Fair: 31 school districts attended with 250 students attending
  - Career and Internship Expo: 678 students and 91 companies participating
- Counseling Sessions: 603

Center for Counseling, Learning and Testing
- Career and Psychological Counseling Center:
  - Counseling Hours: 3,511
  - Over 150 Outreach programs provided to over 6,000 students/staff
- Educational Support Program: 13,335 contacts
- Testing Center:
  - Paper and Pencil Exams: 8,569
  - Computer-based Testing: 5,855
Snapshots

**Adult and Commuter Student Services**

- 2005-06 ACSS Office Visit Statistics:
  - Study/Finals - 1,429
  - Lunch/Coffee - 1,521
  - Visit/Socialize - 659
  - Computer - 697
  - Other - 1,175
  - Number of individual student visits - 1,137
- Housing Fair attendees: Approximately 250
- Housing Fair booths/exhibits: 24 (11 housing, 10 child care and 3 service vendors)

**Commencement**

- 5,000 guests attended the August 2005 Convocation
- 7,000 guests attended the December 2005 Convocation
- 10,000 guests attended the May 2006 Convocation
- Degrees Awarded: 3,194
- Honors Assembly had 500-600 participants and guests

**Student Disability Services**

- Number of students registered: 736
- Students on Dean’s List: Fall-64 (10.63%) Spring-58 (10.78%)
- Law and Graduate Students: Fall 96 (15.94% of total) Spring-86 (15.98% of total)

**Student Health Services**

- Total contacts 2005 - 2006:
  - Students – 20,400
  - Health Educator: 12,000
  - Graduate students – 8,400

**Student Support Services**

- Individual Counseling Sessions: 1,167
- Student Interviews: 211
- Workshop Attendees: 284
- Cultural Activity Attendees: 145

My son and I understand you helped him this semester with his math tutoring. You probably know that he earned an A in the class. Words cannot express our appreciation to you for all of your help. You are greatly appreciated and valued far beyond what you will ever know.

From a client of Student Disability Services and his parent

Emerging Leaders at Campus Day
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In January 2006 we bid a fond farewell to Jay Andersen who had been Director of the University Center for 38 years. He served the division and the university with enthusiasm, loyalty and commitment.